



March 23, 2009

To Whom It May Concern:

To maintain our status as a leader in business aviation, it is imperative to offer the highest quality of services and products to our clients. In order to maintain that high level of customer service, Cutter Aviation demands the finest facilities for our clients and employees. Due to the rapid remodeling and improvements over the past couple of years, Cutter looked to Fleming Complete to meet those needs.

Our selection of Fleming was based on several factors:

- They were a Contractor who would communicate to me the values and benefits of specific project solutions.
- They shared our Core Values of Trust and Integrity. They did what they said they would do and did so reliably.
- They offered creative solutions as opposed to what was the easiest or the cheapest to accomplish. We look at projects not as an expense but as an investment that must yield a return.
- They had the knowledge to handle a variety of projects, many with aviation-specific demands.

They have worked for us on the re-lamping our hangers that lead to improved working conditions and cost savings. They also resurfaced and repaired over 750,000 square feet of asphalt. Additionally, Fleming provided repairs to one of our 36,000 square foot roof sections. Fleming was on the spot to help guide us through these projects.

As the Cutter team continues to request the services from Contractors for repairs and improvements, I will continue to relay on Mike and Fleming.

Brad Kathrins
General Manager – PHX & DVT

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